



*Randolph County
Resource Guide for
Women with Breast
Cancer:*

*A directory of local, state
and national resources*

Electronic Copies of this Resource Guide are available by calling: 336.626.0033

ACKNOWLEDGEMENT

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- the Randolph Hospital Volunteers who researched all the services herein
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The information contained in the Resource Guide is current as of Summer 2008.

Over time, phone numbers and names will change. Some agencies may cease to exist. We recommend that you call an agency before going to visit.

Introduction

This directory contains information about 44 different local, state and national organizations, businesses and groups that are available to help you meet your needs during and after your diagnosis with breast cancer, and during and after treatment. Whether you want to find a support group, buy a new bra, get help with your finances, or find an exercise program, this resource guide can help you.

Along with a brief description of what each agency or organization has to offer, we have listed names of contact people, web sites, email addresses, street addresses and telephone numbers.

As you move into and out of treatment and as you gain distance from your diagnosis, your needs are likely to change. For this reason may want to hold onto this resource guide even after you have completed treatment.

We hope that the information here will help you stay healthy, become stronger and recover fully.

If you discover a resource during your experience that should be mentioned in future printings of this guide, please contact the Randolph Cancer Center at 336-626-0033

RANDOLPH RESOURCE GUIDE FOR BREAST CANCER PATIENTS

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Support Groups

Name of Agency/Program: Randolph Cancer Center

What services does this program provide? Chemo treatment, Radiation treatment, Physician consultation, Patient Education, Patient Assistance Programs, and Art & Music Therapy “Look Good-Feel Better” meets here.

Contact Person: Diane Bell or social worker

Phone: 336.626.0033

Address: 373 N. Fayetteville St, Asheboro, NC 27203

Days of operation: Monday- Friday

Hours of operation: 8:30 a.m.- 5:00 p.m.

Population served: Randolph and surrounding counties; (adults) all cancer diagnosis and blood disorders

Is language translation available for non-English speaking participants? Yes

Is transportation available? Transportation may be available with prior notice.

Is there a cost for the program? Support programs are free

Is childcare available? No

Does this agency require a referral? Yes

Notes:

Support Groups

Name of Agency: Reach to Recovery. A program of the American Cancer Society.

What services does the program provide? Newly diagnosed breast cancer patients are matched with breast cancer survivors in a mentoring relationship according to age. Currently, there are plenty of breast cancer survivors waiting to mentor.

All mentors must participate in a mentor training class before they can mentor.

Contact person: American Cancer Society; Cancer Information Specialist

Phone: 1.800.ACS.2345

Fax:

Email/website address: www.cancer.org

Address: 4A Oak Branch Drive, Greensboro, NC 27407

Days of operation: Varies from volunteer to volunteer.

Hours of operation: Varies from volunteer to volunteer.

Population served: Breast cancer survivors and newly diagnosed breast cancer patients.

Is language translation available for non-English speaking participants? Not applicable.

Is transportation available? Yes. It can be worked out between the women.

Is there a cost for the program? No

Is childcare available? No

Does this agency require a referral? No

Is this agency accessible via the RCATS? NA

Notes:

Support Groups

Name of Agency/Program: “Look Good...Feel Better”

What services does the program provide? This is a free, national public service program to help women undergoing cancer treatment to learn how to cope with the appearance side effects of treatment. Call 1-800-395-LOOK for more information.

Contact Person: Beauticians: Chris McCracken, Linda Brady and Scarlett Brady

Phone: 625.4247 or 1.800.395.LOOK

Address: Randolph Cancer Center
373 N. Fayetteville St, Asheboro, NC 27203

Days of operation: 2nd Monday of every month

Hours of operation: 10 a.m.

Population served: Anyone

Is language translation available for non-English speaking participants? No

Is transportation available? No

Is there a cost for the program? No

Is childcare available? No

Does this agency require a referral? No

Notes:

Services are usually offered in group sessions which provide education, information, and support. With the help of a cosmetologist women can give themselves a makeover with wigs, cosmetics, and skin care products.

Individual sessions can be arranged with the beauticians.

Support Groups

Name of Agency: Center of Living / Hospice of Randolph County

What services does the program provide? This program provides individual bereavement counseling and community education programs on grief and loss. The staff at Hospice consists of licensed, clinical social workers and one staff member has a doctorate in Ministry and one has a Masters in Divinity.

Contact person: Rodney Otwell, Lead Chaplain, or Tim Pheagin

Phone: 672.9300

Fax: 672.0868

Email/website address: rodneyo@hospiceofrandolph.org
tpheagin@hospiceofrandolph.org

Address: 416 Vision Dr
Asheboro, NC 27203

Days of operation: Monday-Friday

Hours of operation: Counseling and educational seminar times vary based on need. Please call for specific information regarding your personal needs.

Population served: All adult population.

Is language translation available for non-English speaking participants? No

Is transportation available? No.

Is there a cost for the program? No.

Is childcare available? If prior arrangements are made.

Does this agency require a referral? No

Notes:

Support Groups

Name of Agency: Community Home Care and Hospice

What services does the program provide? This program provides individual bereavement counseling and community education programs on grief and loss. The staff consists of a licensed, clinical social worker and chaplains.

Contact person: Sandra Gant-Satterfield, Teresa Hopkins and Crystal Page

Phone: 318.7832

Fax: 318.1326

Email/website address: Sandra.satterfield@community-companies.com
Teresa.hopkins@community-companies.com
Crystal.page@community-companies.com

Address: 147 McArthur St
Asheboro, NC 27203

Days of operation: Monday-Friday

Hours of operation: Counseling and educational seminar times vary based on need. Please call for specific information regarding your personal needs.

Population served: All adult population.

Is language translation available for non-English speaking participants? Yes

Is transportation available? Yes.

Is there a cost for the program? No.

Is childcare available? No.

Does this agency require a referral? Yes

Notes:

Support Groups

Name of Agency/Program: Kids Path: Hospice of Randolph

What services does this program provide? Grief counseling free to any child in Randolph County (at school, in Hospice office, or at child's home).

Contact person: Natalie Vermitsky, MSW or Sandy Hopkins, RN

Phone: 672.9300

Address: 416 Vision Dr, Asheboro, NC 27203

Days of operation: Monday-Friday

Hours of operation: 8:00 a.m.- 5:00 p.m.

Population served: Any child in Randolph County, ages 4-18 and within a 30 mile radius of Hospice of Randolph

Is language translation available for non-English speaking participants? Yes

Is transportation available? No

Is there a cost for the program? No

Is childcare available? No

Does this agency require a referral? Yes

Notes:

Local Businesses

Name of Business: Tru-Image Medical

What products does the business sell or offer? Specializing in mastectomy products, including breast prostheses and bras), compression products including stockings, lymphadema sleeves and custom compression products. Additional services will include braces (prescription only). Orthotics and Prosthetics of Pinehurst will be available (appointment only) to provide specialized/custom bracing and prosthesis.

Contact person: Jane Cole, COMF

Phone: 625.1387 or 800.979.1387

Fax: 625.1951

Address: 177 F NC Hwy 42 N, Asheboro
(across from Staples)

Days/Hours of operation: Monday – Friday, 10:00am-4:00pm

Does the business offer to file insurance for customers? Yes

Is language translation available for non-English speaking participants? No

Does this agency require a referral? Need a prescription for insurance filing

Notes:

Local Businesses

Name of Business: 2nd to Nature/A Special Place

What products does the business sell or offer? After breast surgery products, bras, prosthesis, lingerie, wigs, turbans, skin care, and message therapy in the shop:

Contact person: Ramona Hertzell

Phone: 336.274.2003

Fax: 336.274.2052

Email/website address: www.secondtonatureboutique.com
Ramona@secontonnatureboutique.com
jamela@aspecialplacewigs.com

Address: 500 State Street, Greensboro, NC 27405

Days/Hours of operation: Monday-Friday 10:00 .am. - 5:00 p.m. and Saturday, 1:00 p.m.-5:00 p.m.

Does the business offer to file insurance for customers? Yes

Is language translation available for non-English speaking participants? Yes, Spanish

Does this agency require a referral? No

Is this agency accessible via the RCATS? Yes

This business will go to the client's home if they can't drive or are unable to get to there. Please call to schedule an appointment for personalized service for after breast surgery fittings or wigs.

Notes:

They have 3500 square feet: 3 Boutiques together.

Local Businesses

Name of Business: Advanced Home Care

What products and services does the business offer? Home health supplies, nursing care supplies, nutritional supplements, medical equipment oxygen and there is an on-site pharmacy / home health care offered.

Contact Person: Billie Hall

Phone: 800.868.8822 (corporate office)

Fax: 878.8881

Email/website address: www.advhomecare.org

Address: 4001 Piedmont Parkway, Greensboro, NC 27419

Days/Hours of operation: Monday-Friday, 8:00 a.m.-5:00 p.m., Saturday, 8:00 a.m.-5:00 p.m., Sundays-business is available by phone until 5:00 p.m.

Does the business offer to file insurance for customers? Yes

Is language translation available for non-English speaking participants? Yes, Spanish

Does this agency require a referral? Yes

If so, from whom? A referral from your physician is required for all treatments. Retail items DO NOT require a referral.

Is this agency accessible via the RCATS?

Types of payments accepted: Cash, credit cards, insurance

Notes:

Local Businesses

Name of Business: Guilford Medical Supply

What products does the business sell or offer? This business is a full medical supply store. They also offer swimwear, lingerie, bras, and prosthesis specifically for breast cancer patients with a private fitting room. Also have products for women who have had lumpectomy.

Contact Person: Cathy Propst

Phone: 336.574.1489

Fax: 336.574.0098

Address: 404 East Cornwallis, Greensboro, NC 27405
(across from Golden Gate Shopping Center)

Days/Hours of operation: Monday-Friday, 9:00 a.m.-5:30 p.m.

Does the business offer to file insurance for customers? Yes, including Medicare and will assist with other.

Is language translation available for non-English speaking participants? Yes, Spanish

Does this agency require a referral? No

Is this agency accessible via the RCATS? Yes

Types of payments accepted: Cash, credit cards, insurance, personal checks

Notes:

WIGS AND HAIR LOSS CARE

PROVIDER	LOCATION	PHONE	CONTACT PERSON	DAYS	INSURANCE TAKEN?	SPANISH LANGUAGE
Wigs, Hats, Accessories	Golden Gate Shopping Center, Greensboro	373.0706	Mrs. Young Jeong	M-SAT, 10-6	Yes	Yes
A Cut Above	137 Academy St, Asheboro	625.4247	Chris McCracken*	Tues-Fri. 9-5	No	No
Wigs and hair by Charlie	1068 East Hardin St, Graham	229.9002	Charlie Baker	Tues-Fri. by appt. only	No	No
Wigs Etc...Hair to Go!	1600 N. Main Street, High Point	889.9447	Linda Jackson Miller	Tues-Th 10-5 Fri-11-5 Sat. 10-4	No	No

*Chris McCracken is also the coordinator of Look Good, Feel Great

Financial Assistance

Name of Agency/Program: *Randolph Cancer Center Patient Assistance Fund*

What services does this program provide? Financial Assistance for a variety of patient needs including but not limited to prescriptions, utilities, and transportation

Contact Person: Stacey Bannister, Executive Director

Phone: 336.626.0033

Address: 373 N. Fayetteville St, Asheboro, NC 27203

Days of operation: Monday through Friday

Hours of operation: 8:30 am to 5:00 pm

Population served: Randolph County and surrounding areas

Is language translation available for non-English speaking participants? Yes

Is transportation available?

Is there a cost for the program? Support programs are free

Is childcare available?

Does this agency require a referral? Information required, including income and monthly bills.

Notes:

Financial Assistance

Name of Agency/Program: Consumer Credit Counseling

What services does the program provide? This program provides debt and consumer counseling for all people who need financial assistance. Each session is one-on-one and lasts approximately 1 ½ hours. They also offer free classes called “Smart Sense” approximately every two months. All classes and counseling sessions are offered by certified financial counselors.

Contact person: Stephanie Harriston

Phone: 633.1845 (if no answer leave a message)

Address: 513 White Oak St., Asheboro

Days of operation: Monday-Friday

Hours of operation: 8:00 a.m.-5:00 pm.

Population served: All populations with financial issues and questions.

Is language translation available for non-English speaking participants? Yes. Translation is available for hearing impaired people. If you require this service, you must tell them when make your appointment to ensure that someone is on site to help you.

Is there a cost for the program? The 1st session is free. If a person chooses to use the debt consolidation based on the outcome of the counseling session, 5% of the debt total will be owed. This amount will not exceed \$30.00.

Is childcare available?

Does this agency require a referral? No

Notes:

Financial Assistance

Name of Agency/Program: Cancer Survivor Toolbox, part of the National Coalition for Cancer Survivorship

What services does the program provide? This service provides 8-9 audio CDs with topics that range from communicating with your doctor to financial issues. Email or call to order.

The Toolbox includes twelve modules. Modules 1 through 6 cover six basic skills that can help people with cancer meet the challenges of their illness. These skills are:

- Communicating/Comunicación
- Finding Information/Búsqueda de información
- Making Decisions/Toma de decisiones
- Solving Problems/Solución a los problemas
- Negotiating/Negociación, and
- Standing Up for Your Rights/Defensa de sus derechos.

Modules 7-12 build on the skills learned in the first six modules and relate them to specific aspects of cancer survivorship. These modules cover:

- First Steps for the Newly Diagnosed
 - Topics for Older Persons/Temas para la tercera edad
 - Finding Ways to Pay for Care/Búsquedas de alternativas para pagar los cuidados
 - Caring for the Caregiver/Cuidados para el encargado del paciente
 - Living Beyond Cancer/Vida después del cáncer
 - Dying Well- The Final Stage of Survivorship

Contact person: Lynette

Phone: 877.866.5748

Email/website address: www.canceradvocacy.org/toolbox/

Population served: All cancer populations anywhere. Spanish language versions available.

Is transportation available? NA

Is there a cost for the program? No

Notes:

Financial Assistance

Name of Agency/Program: Randolph Hospital Charity Grant

What services does the program provide? Charity grants are available based on eligibility requirements. This program is for treatment services.

Contact person: Laurie Welch

Phone: 625.5151

Name of Agency/Program: Moses Cone Health System

What services does the program provide? Charity grants are available based on eligibility requirements. This program is for physicians' fees.

Contact person: No specific person

Phone: 336.547.1557

Notes:

Financial Assistance

Name of Agency/Program: Christian United Outreach Center (CUOC)

What services does this program provide? They have fulfilled requests for medication; they have assisted with purchases of prosthesis for breast cancer patients. Those found eligible may get assistance with monthly bills, necessities and sometimes medications.

Contact person: Jerry Hill

Phone: 625.1500

Address: 135 Sunset Ave, Asheboro, NC 27203

Days/Hours of operation: Monday-Wednesday: 10 a.m.- 3 p.m.
Thursday: 10 a.m.- 6 p.m.

Population served: People in financial crisis; (CUOC has 2 homeless programs plus project New Start)

Is there language translation available for non-English speaking participants? Yes

Is transportation available? No

Is there a cost for the program? No

Is childcare available?

Does this agency require a referral? No

Notes: Need to provide verification of income and monthly expenses.

Financial Assistance

Name of Agency/Program:

What services does this program provide? Co-pay assistance.

Healthwell Foundation	800.675.8416	www.healthwellfoundation.org
Patient Services, Inc.	800.366.7741	www.uneedpsi.org
Patient Advocate Foundation	866.512.3861	www.copays.org
Patient Access Network Foundation	866.316.7263	www.patientaccessnetwork.org
National Organization for Rare Disorders (NORD)	800.999.6673	www.rarediseases.org
Chronic Disease Fund (CDF)	877.968.7233	www.cdfund.org

Notes: Coordinate through Randolph Cancer Center

Financial Assistance

Name of Agency/Program: Senior Adults Center: Information and Assistance Program

What services does this program provide? This is a versatile program, which includes a Sitters list; helps with insurance needs; gives prescription insurance; helps with general case issues; has caregiver assistance; and gives general planning aid.

Contact person: Margie or Jo Ellen

Phone: 625.3389

Address: 133 W. Wainman Ave, Asheboro, NC 27203

Days of operation: Monday-Thursday

Hours of operation: 8:30 AM- 4:00 PM

Population served: Anyone 60 years or older in Randolph County

Is language translation available for non-English speaking participants? No

Is transportation available? RCAT System

Is there a cost for the program? No

Is childcare available? No

Does this agency require a referral? No

Notes:

Financial Assistance

Name of Agency/Program: Salvation Army

What services does this program provide? This agency can provide mortgage or rent assistance, utility assistance, food, clothing or Angel Tree at Christmas for low income patients.

Contact person: Wayne Tolar

Phone: 625.0551

Fax: 625.0555

Address: 345 N Church St., Asheboro

Web address: www.salvationarmy.org

Days of operation: Monday-Friday

Hours of operation: M,T,W, F: 8:30 AM- 4:30 PM
TH: 10:00 AM -6:40 PM

Population served: Randolph County residents

Is language translation available for non-English speaking participants? No

Is transportation available? No

Is there a cost for the program? No

Is childcare available? No

Does this agency require a referral? No

Notes:

Legal Services and Insurance Issues

Name of Agency/Program: Central Carolina Legal Services

What services does the agency provide? Central Carolina Legal Services offers free advice and free legal counsel referrals to residents of Guilford County in need of legal assistance.

Contact person: Letitia McGeough

Phone: 336.272.0148 or 1.800.951.2257

Fax: 336.333.9825

Email/website address: legalaidnc.org

Address: 122 N. Elm Street, Greensboro, NC 27401 (7th floor).

Days of operation: Monday-Friday (closed on all major holidays, switchboard closed between 1pm and 2 pm).

Hours of operation: 9:00 a.m.-5:00 p.m.

Population served: Women, men, poverty populations, retired persons, and elderly persons. See below.

Translation is available in: Spanish

Cost: Free

Does this agency require a referral? No

Notes:

A representative from the agency comes to Asheboro on the first Monday of every month and is available for residents aged 60 and over by appointment. Appointments must be made in advance.

Legal Services and Insurance Issues

Name of Agency/Program: Asheboro Social Security Office

What services does this program provide? Check out the website www.socialsecurity.gov or call 1-800-772-1213 for services available

Contact person: Customer Service

Phone: 629-1659 or 1-800-772-1213

Address: 157 K Dublin Square Rd, Asheboro, NC 27203

Days of operation: Monday-Friday

Hours of operation: 9:00 a.m.- 4:30 p.m.

Population served: Randolph County and surrounding counties

Is there language translation available for non-English speaking participants? Yes

Is transportation available? No

Is there a cost for the program? No

Is childcare available? No

Does this agency require a referral? No

Notes:

Legal Services and Insurance Issues

Name of Agency/Program: AARP-American Association of Retired Persons

Contact person: Not available

Phone: 1.800.523.5800

Email/website address: www.aarphealthcare.com

Address: P.O. Box 1017, Montgomeryville, PA 18936

Days of operation: Monday-Friday (closed on all major holidays)
Saturday hours are available (call to schedule a Saturday appointment)

Hours of operation: Monday-Friday, 7:00 a.m.-11:00 p.m.
Saturday, 9:00 a.m.-5:00 p.m.

Population served: Women and men (+50 years old), retired persons, elderly; also spouses under age 50.

Translation is available in: Spanish, English.

Cost: There is a cost for some services (call for specific costs). Payments accepted include credit cards and personal checks.

Does this agency require a referral? No

Notes:

Advocacy Groups and Employment Issues

Name of Agency/Program: Patient Advocate Foundation

What services does the program provide? This program provides education and counseling to cancer patients and survivors concerning employment relief and job discrimination. This program also deals with patients with other life threatening diseases.

Contact person: Customer Service

Phone: 800.532.5274

Fax: 757.873.8999

Email/website address: www.patientadvocate.org

Address: 700 Thimble Shoals Blvd. Suite 200 Newport News, VA 23606

Days of operation: Monday-Friday

Hours of operation: 8:00 a.m.-8:00 p.m. EST.

Population served: This program serves cancer patients and survivors and those dealing with other life threatening diseases.

Is language translation available for non-English speaking participants? Yes.
Spanish translation is available on line.

Is transportation available? NA

Is there a cost for the program? No

Is childcare available? NA

Does this agency require a referral? No

Notes:

Advocacy Groups and Employment Issues

Name of Agency/Program: Network of Strength

What services does the program provide? This program ensures that no one faces breast cancer alone, through peer support, educational programs, local resources and advocacy initiatives. Immediate emotional relief by talking with a breast cancer survivor.

Contact person: Traci Richards

Phone: 703.437.9595

Fax: 703.461.7547

Website address: www.networkofstrength.org

Address: 441 Carlisle Drive, Suite C, Herndon, VA. 20170

Days of operation: Your Shoes Hotline is available 24/7: 1-800-221-2141.

Share Ring: There is a monthly teleconference that breast cancer patients can participate in on the 3rd Wednesday of each month at 8:00 p.m. EST. (Interpreters for 150 languages on the HOTLINE).

Hours of operation: On going

Population served: All breast cancer patients and families or anyone concerned about breast cancer.

Is language translation available for non-English speaking participants? Yes – interpreters for 150 languages on the HOTLINE.

Is transportation available? NA

Is there a cost for the program? No

Is childcare available? NA

Does this agency require a referral? No

Notes:

Advocacy Groups and Employment Issues

Name of Agency/Program: North Carolina Department of Labor

What services does the program provide? This program offers assistance with employment and workplace discrimination, health and disability resources.

Contact person: Shelby Stevenson, Human Resources

Phone: 919.733.7166

Fax: 919.715.6046

Email/website address: www.nclabor.com

Address: 1100 Mail Services Center, Raleigh, NC 27699

Days of operation: Monday-Friday

Hours of operation: 8:00 a.m.-5:00 p.m.

Population served: This program serves anyone who is employed in NC.

Is language translation available for non-English speaking participants? Yes.

Is transportation available? NA

Is there a cost for the program? No

Is childcare available? NA

Does this agency require a referral? No

Notes:

Advocacy Groups and Employment Issues

Name of Agency/Program: Men Against Breast Cancer (MABC)

What services does the program provide? This program provides information and education for the husbands of women diagnosed with breast cancer and for men who have been diagnosed with breast cancer. The objective is to provide information and education in a manner that is easy to understand and is accessible.

Contact person: Marc Heyison

Phone: 866.547.6222

Fax: 301.874.8657

Email/website address: marc@menagainstbreastcancer.org or www.menagainstbreastcancer.org

Address: 2379 Lewis Ave, Rockville, MD 20851

Days of operation: Please call

Hours of operation: Please call

Population served: This program serves men and women who have been affected by breast cancer.

Is language translation available for non-English speaking participants? Yes.
Spanish

Is transportation available? NA

Is there a cost for the program? No

Is childcare available? NA

Does this agency require a referral? No

Notes:

Advocacy Groups and Employment Issues

Name of Agency/Program: Susan G. Komen Breast Cancer Foundation

What services does the program provide? This program sponsors a large “race for the cure” locally and nationally. The funds raised support research to eradicate breast cancer.

Contact person: Customer Service

Phone: 800.465.6636

Fax: 972.855.1640

Email/website address: ecallahan@komen.org or www.komen.org

Days of operation: Monday – Friday.

Hours of operation: 9 a.m. – 5 p.m.

Population served: These programs offer many different types of assistance to anyone affected by breast cancer, directly or indirectly.

Is language translation available for non-English speaking participants? Yes.
Spanish (only available in some areas)

Is transportation available? NA

Is there a cost for the program? No

Is childcare available? NA

Does this agency require a referral? No

Notes:

Advocacy Groups and Employment Issues

Name of Agency/Program: Breast Cancer Coalition of North Carolina (BCCNC)
Women Helping Women

What services does the program provide? Assists low income women with the purchase of prosthetic devices, wigs, hats, turbans, etc. Also, may be able to help with medical emergency funding.

Contact person: Liz Mahanna

Phone: 919.966.9834

Email/website address:

Address: P.O. Box 1188 Greenville, NC 27835

Days of operation: Please call

Hours of operation: Please call

Population served: Women who have been diagnosed with breast cancer.

Notes:

Medical and Treatment Assistance

Name of Agency/Program: NC Breast and Cervical Cancer Program (BCCP)
Randolph Co. Health Department

What services does the program provide?

This program provides breast exams and pap smears for patients in Randolph County. Women 50-64 who have no insurance, Medicaid or Medicare are eligible for these services.

Contact person: Carolyn Thomas or Ann Sparks

Phone: 318-6216 or 318-6165

Email/website address: sasparks@co.randolph.nc.us

Address: 2222B S. Fayetteville St, Asheboro, NC

Days of operation: Monday-Friday

Hours of operation: 8:00 a.m.-5:00 p.m.

Population served: All persons in Randolph County, NC.

Is language translation available for non-English speaking participants? Yes, Spanish

Is transportation available? No

Is there a cost for the program? No

Is childcare available? No

Does this agency require a referral? No

Is this agency accessible via the RCATS? Yes

Notes:

Medical and Treatment Assistance

Name of Agency/Program: Home Health of Randolph Hospital

Contact person: Michelle Cross

Phone: (336) 633-7722

Address: 364 White Oak St. Asheboro, NC 27203

Web Address: <http://www.randolphhospital.org>

Email Address: mcross@randolphhospital.org

What services does the program provide? HHRH offers Skilled Nursing, Physical Therapy, Occupational Therapy, Speech Therapy, Social Work, and Home Health Aide. These professionals can provide services such as: wound care, managing drains, drawing blood or perhaps administering IV medication. Physical Therapy may assist with strengthening exercises if needed. Occupational Therapy may help with adaptations to Activities of Daily Living, which may be compromised during treatment and recovery. Aides may assist with personal care until the patient is able to assume self-care.

Days of operation: M-F

Hours of operation: 8 – 5, on-call nurse available during non-business hours

Population served: All age groups, Randolph County and surrounding areas

Is language translation available for non-English speaking participants? Yes

Is transportation available? No

Is there a cost for the program? Usually paid by Medicare, Medicaid and private insurances. Co-pay or deductible may apply.

Is childcare available? No

Does this agency require a referral? Physician referral required

Notes:

Medical and Treatment Assistance

Name of Agency/Program: In-Home Aide Services of Randolph Hospital

Contact person: Vicki C. Bless, RN, BSN

Phone: 336-633-7706

Address: 364 White Oak St. Asheboro, N.C. 27205

Web Address: www.randolphhospital.org

Email Address: ybless@randolphhospital.org

What services does the program provide? In home care provided by certified nursing assistants including personal care, light housekeeping, meal preparation, laundry, assistance with medication management, assistance with prescribed therapy and exercise programs, and transportation to physician appointments in conjunction with other care. All services provided under the supervision of a registered nurse.

Days of operation: Monday - Friday

Hours of operation: 7:30 am – 5:00 pm

Population served: Randolph County residents

Is language translation available for non-English speaking participants? No

Is transportation available? Yes

Is there a cost for the program? Yes, an hourly fee and a two hour minimum.

Is childcare available? No

Does this agency require a referral? No

Notes:

Physical Activity and Nutrition

Name of Agency/Program: Randolph Hospital Rehab Services

What services does the program provide? This program provides appropriate exercise, for breast cancer patients.

Contact Person: BJ Chockley

Phone: 629.8835

Address: 364 White Oak Street, Asheboro, NC

Hours of operation: Monday – Friday, 8:00 a.m.-5:00 p.m.

Population served: This program serves breast cancer patients.

Is language translation available for non-English speaking participants? Yes

Is transportation available? No

Is there a cost for the program? Yes

Is childcare available? No

Does this agency require a referral? Yes

If so, from whom? Patient's physician

Notes:

Physical Activity and Nutrition

Name of Agency/Program: Randolph Cancer Center, Randolph Hospital, Registered Dietitian

What services does the program provide? This program provides nutritional advice for cancer patients before, during, and after their treatments. The goal of the program is to keep cancer patients strong and healthy during their cancer treatment and to understand how treatment side effects will alter the patient's ability to eat properly.

Contact person: Linda Barker

Phone: 625.5151 ext5102

Fax: 633-7744

Address: 364 White Oak Street, Asheboro, NC 27203

Days of operation: Based on individual referrals.

Hours of operation: Based on individual referrals.

Population served: Cancer patients followed by Randolph Cancer Center

Is language translation available for non-English speaking participants? Yes

Is transportation available? No, but bus vouchers or cab vouchers from Social Worker are available.

Is there a cost for the program? Yes – if out-patient billed to insurance or payer source

Is childcare available? No

Does this agency require a referral? Yes

If so, from whom? Physician

Is this agency accessible via the RCATS? Yes

Notes:

Patient Education

Name of Agency/Program: Randolph Cancer Center

What services does the program provide? Individual patient education service for patients undergoing chemotherapy.

Contact Person: Diane Bell

Phone: 626.0033

Address: 373 N. Fayetteville Street
Asheboro, NC 27203:

Days of operation: Monday – Friday, appointments may need three days notice

Hours of operation: 8:00am – 5:00pm

Population served: This program serves all Randolph Cancer Center patients.

Is language translation available for non-English speaking participants? Yes.

Is transportation available? Transportation may be available through RCATS

Is there a cost for the program? No

Is childcare available? No.

Does this agency require a referral? Yes

If so, from whom? Physician.

Is this agency accessible via the RCATS? Yes

Notes:

Utilities and Transportation

Name of Agency/Program: RCATS –Senior Adult Center

What services does this program provide? Randolph Residents: Provides transportation for anyone (To hospital, to Cancer Center; primarily medical appointments to doctor). Will go into Guilford County; Baptist Hospital etc. does coordinate transportation to Chapel Hill

Contact person: Tommy Smith- Does scheduling/reservations
Steve McGlohon- Transportation coordinator
Roger King- Transportation Director

Phone: 629.7433 or Toll Free 1.866.580.8726
Montgomery County 910.572.3430

Address: 133 W. Wainman Ave, Asheboro, NC 27203

Days of operation: Monday-Friday

Hours of operation: 6:00am – 6:00pm
Medical appointments: 9:00am- 2:00m preferably

Population served: Randolph and Montgomery County patients

Is there language translation for non-English speaking participants? Yes

Is transportation available? Yes

Is there a cost for the program? People 60 years of age and older ride for free; People without Medicaid: \$ 2.00- round trip (city), \$ 4.00- in county, \$ 10.00- out of county; People with Medicaid: Contact Darlene Luther at SOC Services for registration

Is childcare available? No

Does this agency require a referral? No

Notes: Has pamphlets in both English and Spanish. RCATS staff can help people to and from vans, but does not go inside homes to assist.

INTERNET INFORMATION

General Information

Susan Love MD: The Web Site for Women. [Http://www.susanlovemd.org](http://www.susanlovemd.org).
Comprehensive information about breast cancer and related issues. Includes information about hormones, menopause and osteoporosis.

Facing Forward: Life After Cancer Treatment. National Cancer Institute and National Institutes of Health Office of Cancer Survivorship.
<http://www.cancer.gov/cancertopics/life-after-treatment>

American Cancer Society (ACS)
Provides information for cancer patients and survivors. National Cancer Information Center 1-800-227-2345 or <http://www.cancer.org>.

National Cancer Institute's Cancer Information Service
<http://www.cancer.gov> or 1-800-4-CANCER or 1-800-332-8615
Provides a toll-free hotline in English and Spanish for any questions about any aspect of cancer including long term treatment effects and survivorship issues.

Young Survival Coalition <http://www.youngsurvival.org>

Cancer Survivors Network An online community created by and for survivors and caregivers as a way to cope with the challenges of survivorship.
http://www.cancer.org/docroot/SHR/content/SHR_1_CSN.asp?sitearea=ACK

Cancervive <http://www.cancervive.org> or 1-800-4TO-CURE
This organization provides support, public education and advocacy to help survivors reclaim their lives.

Living Beyond Breast Cancer <http://www.lbbc.org>
This resource also has a toll free 1-888-753-LBBC (5222) telephone number. It addresses survivor needs through educational programs, a newsletter, and a helpline. The toll-free survivor's helpline is available on Tuesdays from 11 am to 3pm EST.

Sisters Network at <http://www.sistersnetworkinc.org> is an organization whose mission is to inform, educate and inspire African American women to learn more about breast cancer, survive and thrive through breast cancer and afterwards.

SPECIAL TOPICS

Menopause Symptoms Related to Treatment

The Hormone Foundation at 1 800 HORMONE or <http://www.hormone.org/menopause>
This foundation publishes a free resource called "Menopause: What Every Woman Should Know" that is helpful to women who have had breast cancer.

Sexuality and Breast Cancer

Breast Cancer in the Prime of Life at

<http://www2.mdanderson.org/depts/oncolog/articles/06/6-jun/6-06-1.html>.

Has a good discussion about premature menopause, sexuality and loss of sexual desire after breast cancer.

Sexual and Intimate Consequences of Breast Cancer Treatment—Confronting the Loss of Desire at <http://caonline.amcancersoc.org/cgi/content/abstract/38/3/154>. It includes feelings of sexual attractiveness.

Post Treatment Body-Image, Products and Clothing

This website is a “body image resource for women surviving cancer,” where you can buy clothes as well as up to date tips on all body image issues. They also offer a book called the Guide to Body Image and Cancer available from the website or by calling 1-800-799-6900. <http://www.shopwellwithyou.org>

tlc (tender loving care), a catalog offering special products for breast cancer patients and survivors. It is available free from the American Cancer Society by calling toll free 1-800-850-9445 or going to the website <http://www.tlcdirect.org>.

Reconstruction

<http://www.myselftogetheragain.org>

An ongoing project to empower young women through the breast reconstruction process.

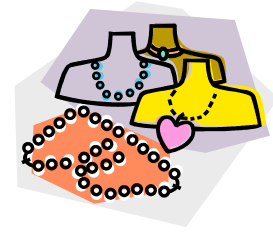
Lymphedema

This website is for the Circle of Hope Lymphedema Foundation, which is a non-profit organization that provides information for people with lymphedema. It includes good advice on travel, psychological aspects, insurance issues and more.

<http://www.lymphedemacircleofhope.org>

FINANCIAL ASSISTANCE

Healthwell Foundation	800.675.8416	www.healthwellfoundation.org
Patient Services, Inc.	800.366.7741	www.uneedpsi.org
Patient Advocate Foundation	866.512.3861	www.copays.org
Patient Access Network Foundation	866.316.7263	www.patientaccessnetwork.org
National Organization for Rare Disorders (NORD)	800.999.6673	www.rarediseases.org
Chronic Disease Fund (CDF)	877.968.7233	www.cdfund.org



Café Gifts

Offering a selection of coffee & snacks for your convenience

Monday – Friday

8:00 am – 4:00 pm

We carry a select assortment of gift items including Cancer Awareness products such as

- *Tee Shirts/ Caps*
- *Lanyards*
- *Aluminum Water Bottles*
- *Jewelry*

Please stop by our shop in the Out Patient Center and enjoy a cup of coffee while browsing our gift selection.

Also visit our main shop on the M level!

*The **Wishes and Whatnots** Gift Shop*

Hours: Monday – Friday 9:00am until 7:00pm

Saturday 11:00am until 3:00pm